



Welcome

Our Mission Statement: To provide *complete, compassionate, quality healthcare* to our patients and their family. The first step in achieving any great relationship is communication, so please take few moments to review our office policies.

- We offer a **sick clinic** twice a day for established patients who have acute illnesses (such as colds, rashes, ear infections, etc...). Patients should arrive between 7:45 am and 8:00 am for the morning sick clinic or 1:45 pm and 2:00 pm for the afternoon sick clinic. Patients are typically seen in the order of arrival.
- For more chronic conditions, multiple issues, and prescription refills, we respectfully request that you schedule an appointment so we can provide you adequate time with your provider.
- Please allow at least 2 business days for all prior authorizations, medication refills, and referrals to be completed.
- It is important to bring an **updated medication list** or medications to each visit. Please let your provider know if you need refills of your medications at your routine/scheduled visit.
- Out of courtesy to other patients, if you are more than 15 minutes late for a scheduled appointment, you may be asked to reschedule your appointment.
- Some physical examinations will be highly focused and the patient will be fully clothed; in other cases, the patient may be partially or completely unclothed. In every case, patients are free to request a **chaperone**. We respect the dignity of each patient and want you to feel as comfortable as possible.

We offer several medical services at Phillips Medical Group, including:

- Well child visits and immunizations
- Sports, DOT, and school physicals
- Gynecologic care
- Allergy testing and shots
- Management of chronic medical problems
- Joint injections
- Skin lesion removal/minor injury repair
- Preventive medical exams
- ADD and ADHD management
- Weight management
- Sterile ear piercing
- Minor surgical procedures
- Pre-natal consultations

Please visit our website at www.phillipsmedicalgroup.com to schedule an appointment online, check out provider biographies and staff information, or to read some great health tips.

It's a great resource for you and a fun way to learn more about us.

Thank you for the opportunity to provide you and your family with excellent healthcare. We are always interested in your feedback regarding our office and staff. Please feel free to make any suggestions that would improve our office to either a provider or our office manager.